Cancellation right

Right of withdrawal

Right of withdrawal

You have the right to cancel this contract within thirty days without giving any reason.

The revocation period is thirty days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods.

To exercise your right of revocation, you must send us

Whitecaps Products GmbH

Authorized representative managing director
Dipl. Ing. Klaus Burkert

Gustav-Adolf-Strasse 78
22043 Hamburg - Germany

E-Mail: info@whitecapsproducts.com

www.whitecapsproducts.com

by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) about your decision to revoke this contract. You can use the attached model withdrawal form, which is not mandatory. You can also fill out the model withdrawal form or another clear declaration on our website www.whitecapsproducts.com electronically and submit. If you make use of this option, we will send you a confirmation of receipt of such revocation without delay (e.g. by e-mail).

In order to comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

Consequences of the rev ocation

If you revoke this contract, we must refund to you the payments we have received from you, including the delivery costs and less the return costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. You shall bear the direct costs of returning the goods. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

We can refuse the repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return the goods without undue delay and in any event no later than thirty days from the day on which you notify us of the cancellation of this contract to

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or to hand over. The deadline is met if you send the goods before the expiry of the period of thirty days. You bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

Status: 18 October 2018